



St. Tammany Parish Government

Department of Environmental Services

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TAMMANY UTILITIES

DISCONNECTION OF SERVICE FOR NON PAYMENT

CHARGES:

All charges for water sewer and any other services billed for by Tammany Utilities shall be due and payable on or before the due date stated on your bill.

LATE FEES:

If payment is not received by the due date, a late fee of 6% shall be added to your account.

LATE NOTICES:

If payment is not received by the due date a late notice will be mailed to the customer at the billing address on file. The late notice will indicate the amount past due along with the disconnection date. All past due balances must be paid by the disconnection date or services may be terminated without further notice. Please note - Tammany Utilities cannot provide an extension of the time allowed to pay a past due balance. All accounts are subject to disconnection on or after the date listed on the late notice.

TERMINATION OF SERVICE FOR NON PAYMENT:

If payment is not received by the disconnect date listed on the Late Notice services will be terminated. **Any account disconnected for non-payment must be paid in full, including all past due charges, current charges, and a reconnect fee of \$72.15 prior to reconnection of service.**

TAMPERING WITH SERVICE

Tampering with or stealing services from Tammany Utilities is unlawful and as such will be subject to a fine of \$250.00.

PLEASE NOTE: Failure to receive a bill and/or late notice does not release customer from obligation to pay.