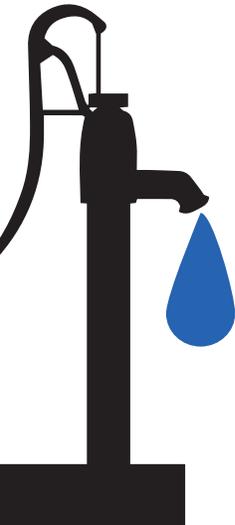




# TAMMANY UTILITIES

## YOUR WATER. OUR PRIORITY.



Tammany Utilities has completed approx. **\$103,000 in water system enhancements** & **\$452,000 in sewer collection, conveyance and treatment system upgrades** within the last four fiscal years (2013-2017.)

In 2018 Tammany Utilities will complete **\$70,000 in capital improvements to 12 sewer lift stations** at Herwig Bluff, Cross Gates Apartments, Goldenwood, Big School, Willow Wood, Phase 5, St. Luke's, Essex, CG Blvd./Dover, Cross Gates Blvd./Camden, Goldenwood/Silverwood and Meadow Lake.



We have invested in the purchase of **7 new Hach DR 900 meters** and **1 new Hach SL 1000 meters** in an effort to more closely monitor drinking water. These meters allow for a more true and real-time chemical data analysis.

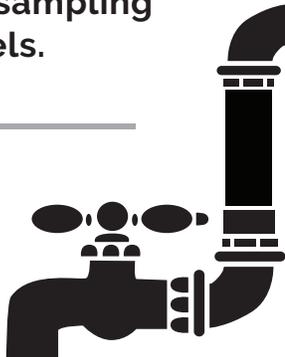
Our Tammany Utilities staff attended training sessions in conjunction with the Louisiana Department of Health. The purpose of these training sessions was to train our staff on the **new standardized procedures** we have implemented when sampling for disinfection levels.



Tammany Utilities has completed **new Standard Operating Procedures (SOP)** for Water System Management and Sewer Treatment Systems.

Future updates will be available on our website  
[TammanyUtilities.stpgov.org](http://TammanyUtilities.stpgov.org)

TAMMANYUTIL@STPGOV.ORG  
21454 KOOP DRIVE • MANDEVILLE, LA  
985.276.6400 (WEST) • 985.643.1376 (EAST)



**100**  
SAMPLES  
COLLECTED  
MONTHLY



**TAMMANY UTILITIES**  
DEPT. OF ENVIRONMENTAL SERVICES  
ST. TAMMANY PARISH GOVERNMENT

Dear Customer,

Your water is our priority. We know that water is an essential in your daily lives, and we take this responsibility very seriously.

In consultation with the Louisiana Department of Health (LDH), we are transitioning from a free chlorine disinfection method to a better-suited chloramine disinfection method that utilizes the ammonia that is naturally occurring in your source water and reduces the overall amount of chlorine we use. As part of this transition there are certain precautions that must be taken in a water system where chloramine is present.

**IT IS ESSENTIAL THAT CUSTOMERS WHO ARE ON A DIALYSIS MACHINE OR WHO RAISE AQUATIC LIFE SUCH AS AQUARIUM FISH SHOULD TAKE NECESSARY STEPS TO REMOVE THE CHLORAMINES THAT ARE PRESENT IN THE WATER SUPPLY.**

**Precautions:**

**1. Persons who use tap water containing chloramines for hemodialysis (artificial kidney machines) must ensure that the water is properly treated to avoid a serious health problem (methemoglobinemia). The types of controls available to users include carbon filtration and reverse osmosis or chemical reduction. Operators of licensed dialysis centers know that water must be treated before use in dialysis. Dialysis operators must be prepared for an anticipated chloramine concentration of 2 to 4 milligrams per liter. The maximum concentration by law is 4 milligrams per liter. In addition, users of home dialysis systems, which utilize tap water for dialysis purposes, must ensure that the tap water is properly treated to remove chloramines prior to the use of such water for dialysis.**

**2. Chloramines can be deadly to fish. Since chloramine is more persistent than free chlorine (which is also toxic to fish), treatment and aging of water to be used in aquaria is more critical when chloramine is present. Suggested action for fish fanciers, breeders, or pet shop owners includes the use of activated carbon filters. Care needs to be taken to replace filter cartridges regularly.**

Additionally, we work in close contact with the Louisiana Department of Health, Office of Public Health (LDH/OPH), to review our practices and seek input on how to improve operations as necessary. Recently, TU hosted a two-day training session with Thorton Musso & Bellemin Inc. Water Treatment Consultants, in conjunction with LDH, to standardize the procedures that TU staff utilize when sampling for disinfection levels. In accordance with State Law, our operators collect 4 water samples from throughout Meadow Lake water distribution system for bacterial analysis monthly. Tammany Utilities (TU) also collects and analyzes between 56 and 62 water samples from the Meadow Lake Water System throughout the month. Additionally, we continually improve our Standard Operating Procedures (SOP) and implement changes, when necessary.

These are many of the important changes currently underway. We want you to feel confident that we are striving to deliver the best quality product to you and your families. We will follow up with more updates as we continue to improve Tammany Utilities.

Thank you,

Tammany Utilities